Custom NetSuite Routing Tool for Daily Deliveries
-Built by Jeps Consulting

Overview (shortened):

The client relied on Excel to plan daily delivery routes — a manual, error-prone system that caused frequent delays, inconsistent records, and inefficiencies in the shipping process.

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Business Problem:

- No centralized visibility into routes or stops

- Manual tracking led to errors and delivery delays

- Changes weren't reflected in Sales Orders, creating accounting discrepancies

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Jeps Consulting Solution:

- Designed & deployed a custom Routing Tool directly in NetSuite

- Built editable route records, live dashboards, and full Sales Order syncing

- Integrated saved searches, automation scripts, and print-ready route PDFs & labels

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Outcome:

- Replaced Excel with a live, NetSuite-native tool

- Saved hours of daily planning time

- Reduced shipping errors and improved coordination across teams

- Delivered in a production environment without 3rd-party software using real company data

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Scalability Built In

- New routes created automatically every day

- Inline editing enabled on dashboard

- Updates sync with all linked Sales Orders

- Future-ready for invoicing tie-in, route completion, and archival

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Why It Matters

This wasn't the solution the client asked for… it was the one they actually needed. Jeps Consulting was originally brought in to explore third-party route management software. But after reviewing their process, we proposed something better, a fully integrated tool built right inside their NetSuite environment.

It saved the client from paying for external software, ongoing integrations, and retraining staff. Even though a more complex path could have earned Jeps more billable hours, we delivered a solution that was the right fit. It is faster, simpler, and easier to support.

This tool eliminated manual work, gave the shipping team real-time control, and kept everything connected across sales, dispatch, and fulfillment all using the system the client already had, with no added training curve to staff.