



NetSuite → Samsara: Automated Delivery Address Sync

Real-time integration to eliminate dispatcher busywork and address errors

-Built by Jeps Consulting

The Problem

dispatchers had to manually enter new customer addresses into Samsara (fleet software) after receiving them from the sales team. This created delays, inconsistencies, and double work especially when addresses were incomplete or formatted incorrectly.

The Solution

Jeps Consulting built a fully automated integration between NetSuite and Samsara. Now, every time a new customer is created in NetSuite, their shipping address, name and geofence is automatically pushed to Samsara in real time with no manual steps required.

Highlights:

- Instant sync of delivery points
- Address formatting handled automatically
- Built-in safety checks and error logging
- No training or workflow changes required

Business Impact

- Saves 2–3 hours per week in dispatcher entry work
- Eliminates address-related delays and formatting issues
- Speeds up dispatch and routing for new customers
- Runs invisibly in the background with no extra user effort

Why It Matters

This integration wasn't requested....it was recognized. While on a client site, Jeps Consulting spotted the disconnect between sales and dispatch and proactively built a working prototype before anyone asked for it.

By delivering real results instead of just pitching abstract ideas, Jeps earned an immediate buy-in from dispatch leads and ownership.

It's a clear example of how Jeps solves real-world problems through initiative not just instructions. Quiet inefficiencies like manual address entry cost time, delay deliveries, and frustrate staff. This tool eliminated all of that without adding platforms, logins, or extra training.

In our experience, most teams don't even know what to ask for. That's where Jeps Consulting shines. We can identify overlooked gaps and building practical tools that make your processes faster, leaner, and more resilient.